

COUNCIL MEETING – 11th SEPTEMBER 2024

NOTICE OF:	Reference No:	Date Received:	Date Forwarded:
White Paper Amendment	A1 to WP2	10/9/24	10/9/24

Submitted by:	Councillor Norma Harrington
Relevant Board/Regulatory Panel:	Executive Board
Executive Member/Chair:	Executive Member (Climate, Energy, Environment and Green Space)
Relevant Director	Director of Communities, Housing and Environment

Insert the following between original paragraphs 1 and 2:

“Council does not believe that End of Day figures always reflect the reality on the ground in terms of all missed streets, particularly given that bins are not regarded as missed if recovered within 48 hours.”

Insert the following between original paragraphs 3 and 4:

“The working group should look to develop options that will achieve the following:

- Improved communication with residents who report missed collections and faster notification to ward members;
- A commitment to recover all missed bins within 24 hours;
- Every missed collection to be recorded rather than just those that are not recovered within 48 hours;
- Any addresses that are missed consecutively to be the subject of an action plan to identify and resolve problems.”

Insert the following after “best possible service”:

“Council calls on the administration to show greater leadership and ambition for this key service and respond to local concerns, bringing a report to Executive Board to update members on the establishment of the working group, its remit, and timetable for conducting its work.”

Motion would read:

“This Council acknowledges that during this spring and summer the refuse service has continuously underperformed and has now dipped below any reasonable standard, taking into account and accepting the many complexities around service delivery in Leeds.

“Council does not believe that End of Day figures always reflect the reality on the ground in terms of all missed streets, particularly given that bins are not regarded as missed if recovered within 48 hours.

“Council further accepts that attempts to instigate positive change through scrutiny have proved largely ineffective and that the necessary tools to drive forward improved delivery are already, broadly, in place.

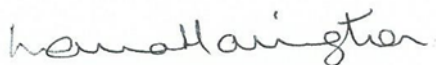
“With that in mind, Council therefore resolves to immediately form a cross-party working group to work with the service to bring about meaningful and sustainable change.

“The working group should look to develop options that will achieve the following:

- Improved communication with residents who report missed collections and faster notification to ward members;
- A commitment to recover all missed bins within 24 hours;
- Every missed collection to be recorded rather than just those that are not recovered within 48 hours;
- Any addresses that are missed consecutively to be the subject of an action plan to identify and resolve problems.

“Council commits to working collegiately to ensure that the mechanisms that are currently in place to support improved service delivery are fully adhered to and adopted and to further ensure that the people of Leeds are obtaining the best possible service.

“Council calls on the administration to show greater leadership and ambition for this key service and respond to local concerns, bringing a report to Executive Board to update members on the establishment of the working group, its remit, and timetable for conducting its work.”



Councillor Norma Harrington

Deadlines for submission

White Papers	- 10.00 am on the day before the issue of the Summons
Questions	- 10.00 am on Monday before the meeting
Amendments (including references back)	- 10.00 am on the day before the meeting

(All submissions should be made to Governance Services for receipt to be recorded and distribution made)
